



OFFICE *of the* SECRETARY *of* STATE

Alexi Giannoulas • Secretary of State

September 19, 2024

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Giannoulas Announces Shift in DMV Facility Hours to Better Serve Residents *Data-Driven Decision Will Better Accommodate Customer Demand for Services*

Illinois Secretary of State Alexi Giannoulas announced a change in DMV facility operating hours across the state next week to align with higher customer demand in the morning.

Beginning Monday, Sept. 23, Illinois DMV locations will be open to customers Monday through Friday from 7:30 a.m.-5 p.m., a half an hour earlier than the previous hours of 8 a.m.-5:30 p.m. Facilities that offer services on Saturday will also change hours from 8 a.m.-12:30 p.m. to 7:30 a.m.-Noon on Saturdays.

Senior facilities located in Addison, Bridgeview, Calumet Park, Evanston and Westchester will remain the same 7:30 a.m.-4 p.m. Monday-Friday. The Roscoe Express DMV will stay open 9 a.m.-4 p.m. Wednesday-Friday and the Orland Township DMV hours will remain 8 a.m.- 4 p.m. Monday-Friday.

“Since Day One, our priority has been to provide the best possible DMV experience and service to our customers,” Giannoulas said. “We listened to feedback and analyzed the data to determine when our customers need us most. As a result, we’re adjusting our hours to align our operations with their busy schedules so they can conveniently access services without disrupting their routine.”

A data-driven analysis revealed customer demand is generally higher in the morning than in the early evening. By opening facilities earlier, the office aims to enhance service accessibility while reducing wait times.

The new facility hours will be implemented at most, but not all, Illinois DMV facilities. To check facility hours, make an appointment or apply for online services, customers are encouraged to visit www.ilsos.gov.

Monday - Friday 7:30AM - 5:00PM

Aledo	Des Plaines*	Lincoln	Rantoul
Anna	Dixon	Lockport*	Roanoke
Aurora*	East St. Louis	Macomb	Robinson
Beardstown	Edwardsville*	Mascoutah	Rockford CDL
Belleville*	Effingham	Mattoon	Rockford Express
Belvidere*	Elgin*	McLeansboro	Salem
Benton	Elk Grove (CDL)	Melrose Park*	Shelbyville
Bethalto*	Fairfield	Mendota	South Holland (CDL)
Bradley*	Flora	Metropolis	Sparta
Bridgeview*	Freeport	Monmouth	Springfield-Klein
Cairo	Galena	Monticello	St. Charles*
Canton	Galesburg*	Morris*	Sterling
Carbondale	Gibson City	Mt. Carmel	Streator
Carlinville	Greenville	Mt. Vernon	Taylorville
Carmi	Harrisburg	Nashville	Tilton*
Carthage	Havana	Olney	Tuscola
Centralia	Hillsboro	Oregon	Vandalia
Chadwick	Hoopeston	Ottawa	Vienna
Charleston	Jacksonville	Paris	Waterloo
Chicago Central	Jerseyville	Pekin*	Watseka
Chicago Heights*	Joliet*	Pinckneyville	Waukegan*
Chicago West*	Kewanee	Pittsfield	Woodstock*
Chinatown	Lacon	Plano*	Wyoming
Clinton	Lake Zurich*	Pontiac	
Decatur*	LaSalle	Princeton	
DeKalb*	Lawrenceville	Quincy*	

Monday - Friday 7:30AM - 5:00PM / Saturday 7:30AM - 12:00PM

Bloomington*	Deerfield*	Midlothian*	Rockford Central*
Champaign*	Granite City*	Moline/Silvis*	Schaumburg*
Chicago North*	Lombard*	Naperville*	Springfield-Wabash*
Chicago South*	Marion*	Peoria*	

Tuesday - Friday 7:30AM - 5:00PM / Saturday 7:30AM - 12:00PM

West Chicago (CDL)

Wednesday, Thursday & Friday 9:00AM - 4:00PM

Roscoe Express

Monday - Friday 8:00AM - 4:00PM

Orland Township

Monday - Friday 7:30AM - 4:00PM

Addison
Evanston (Senior)

Bridgeview Community Center (Senior)
Westchester (Senior)

Calumet Park (Senior)

***DENOTES APPOINTMENT FACILITY**

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